

# Multi-Armed Bandit Strategies for Non-Stationary Reward Distributions and Delayed Feedback Processes

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# Overview

- 1 Online Grocery Ordering System
- 2 eCommerce Grocery Business Case
- 3  $\epsilon$ -Greedy Strategy
- 4 UCB-1 Strategy
- 5 Thompson Sampling
- 6 Non-Stationary Reward Functions
- 7 Delayed Feedback Scenario
- 8 Adaptive Greedy Strategy
- 9 Experimental Simulation Results

# Online Grocery Ordering System

- Customers have the capability to order online and pick it up at the nearest store of their choice.
- Ideally, items searched for on the website should be in stock at the time of pickup.
- Multiple algorithms run to ensure that the items shown to customers online are available at time of pick-up. (Such models utilize ARIMA models to forecast demand, and historical averages to forecast available inventory).

## 514 RESULTS FOR "TOMATOES"

**FILTER BY**

- Aisle
- Baby Care (8)
- Bakery (4)
- Del & Ready Meals (40)
- Drinks (22)
- Frozen (42)
- Fruits & Vegetables (56)
- International Foods (31)
- Meat & Seafood (12)
- Natural & Organic (22)
- Pantry (116)
- Ramadan (3)

Sort By **Relevance** Top Sellers Price (Low to High) Price (High to Low) A-Z (alphabetical) 1-24 / 514 Results

|   |   |   |  |
|---|---|---|--|
|  |  |  |  |
| Kumato Tomatoes<br>(454 g)  | Roma Tomatoes<br>(1 ea)   | Roma Tomatoes   | Farmer's Market,<br>Grape Tomatoes<br>(1 pint)                                     |
| <b>\$4.95 ea</b><br>\$1.11 / 100g   | <b>\$6.99 ea</b>  | <b>\$0.66 each ea</b><br>\$1.40 / kg, \$1.41 / lb                                 | <b>\$3.99 ea</b>   |
| <a href="#">ADD</a>   | <a href="#">ADD</a>   | <a href="#">ADD</a>   | <a href="#">ADD</a>  |

- **The assortment problem:** Ensuring that as many items are available at the time of pick up as possible. The two main factors that affect it are demand and replenishment.
- **Fill Rate:** The percentage of online items sold that were available at the time of pick-up. We wish to select the model that provides the highest fill rate.

## AB Testing

**AB Testing:** Two models are run in parallel to determine which one performs the best based on some metric. Ideally, the best algorithm is found with minimal tests spent on exploration.

# Multi-Armed Bandit Strategy

## Reward Function

Provided a policy  $\pi$ , the expected reward,  $V_t$  from taking action  $k_t$  can be expressed as,

$$V_t(\pi) = \sum^k Q(k_t)P(k_t|\pi) \quad (1)$$

The objective of the Multi-Armed Bandit Strategy is to minimize the expected regret, defined as,

$$R_T(\pi) = \sum_{t=0}^T [V_t(\pi^*) - V_t(\pi)] \quad (2)$$

We denote the optimal value at time  $t$  as  $V_t^*$ , and under the optimal policy  $\pi^*$  by selecting the optimal arm from  $K$  arms.

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**Algorithm 1**  $\epsilon$ -Greedy

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```
1:  $Q = \emptyset$ 
2: for  $t = 0 \rightarrow T$  do
3:   for  $k = 1 \rightarrow K$  do
4:     Compute  $\mu_t^k$  from  $\Omega$ 
5:   end for
6:    $k = \operatorname{argmax}_k \widehat{\mu}_t^k$ 
7:   Play  $k$  with probability  $1 - \epsilon$ , else play another arm with probability  $p_K$ 
8:    $Q_k \leftarrow Q(k)$ 
9: end for
```

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Where  $p_k$  is,

$$p_K = \frac{\epsilon}{K - 1} \quad (3)$$

- The lower bound on the expected regret of  $\epsilon$ -greedy is proportional to  $T$  linearly in the infinite time horizon.

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## Algorithm 2 UCB1 Strategy

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```
1:  $Q = \emptyset$ 
2: for  $t = 0 \rightarrow T$  do
3:   for  $k = 1 \rightarrow K$  do
4:     Compute  $\mu_t^k$ 
5:   end for
6:   Play  $k_t = \operatorname{argmax}_k m_t^k$ 
7:    $Q \leftarrow Q(k)$ 
8: end for
```

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We seek to maximize  $m_t^k$  where,

$$m_t^k = \mu_t^k + \sqrt{\frac{2 \log t}{n(k)}}$$

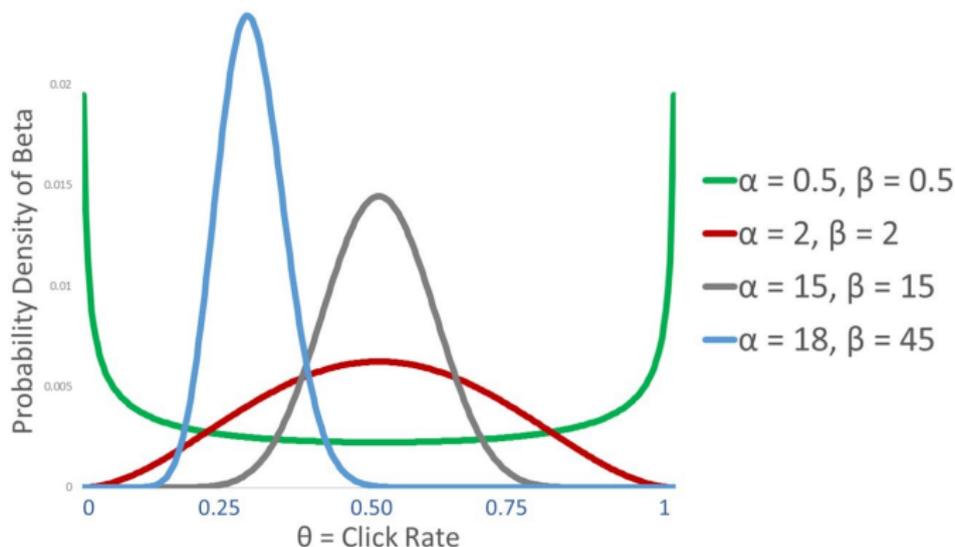
## UCB1 Regret Bound (Auer, 2002)

$$\mathbb{E}[R_T(\pi)] \geq 8 \sum_{k: \mu_t^k < \mu_t^*} \left( \frac{\log n(k)}{\mu_t^k - \mu_t^*} \right) + \left( 1 + \frac{\pi^2}{3} \right) \left( \sum_{k=1}^K \mu_t^k - \mu_t^* \right) \quad (5)$$

# Thompson Sampling

- (Thompson, 1933) introduced a Bayesian method framework for implementing MAB strategies.

$$P(k) = \int \mathbb{I} \left[ \mathbb{E}[Q(k)] = \max_K Q(k) \right] P(\theta|R) d\theta \quad (6)$$



# Thompson Sampling

- Recently rediscovered Thompson sampling is advantageous for its simplicity. It requires sampling from a distribution and playing each arm respective to the maximum payout from that proposed distribution,
- A Bayesian approach, parameters are estimated from a previous observation window.

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## Algorithm 3 Thompson Sampling

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```
1:  $Q = \emptyset$ 
2: for  $t = 0 \rightarrow T$  do
3:   Estimate( $\theta$ )
4:   for  $k \in \{1, \dots, K\}$  do
5:     Compute  $\widehat{\mu}_t^k$ 
6:     Sample  $Q(k_t) \sim \widehat{\theta}_k$ 
7:   end for
8:    $k_t = \operatorname{argmax}_k Q(k_t)$ 
9:    $Q \leftarrow Q(k_t)$ 
10: end for
```

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Intermission

# Non-Stationary Reward Functions

We define the expected reward  $\mu_t^k$  as the expected value of the reward from playing arm  $k$  at time  $t$ ,

$$\mu_t^k = \mathbb{E}[Q(k_t)] \quad (7)$$

In the stationary, and non-stationary case, it can be expressed as,

$$\mu^k = f(\theta^k) \quad (8)$$

$$\mu_t^k = f(t, \theta^k) \quad (9)$$

# Delayed Feedback Scenario

- *Delayed-feedback* occurs when the reward process does not immediately return an reward value upon playing of a selected arm, similarly noted in (Chapelle, 2011).
- We specify the number of stores as  $N$ , and the number of arms, or *assortment algorithms*, as  $K$ . Each arm is denoted as being the  $k^{\text{th}}$  arm, where  $k \in \{1, \dots, K\}$ . In our simulation, we specify  $N = 100$ , and  $K = 10$ .

$$\widehat{\mu}_t^k = \frac{1}{Nt} \sum_{t \in \Omega} \sum_{n=1}^N \frac{1}{\gamma} \sum_{i=1}^{\gamma} 1(k, \pi) Q(k_t) \quad (10)$$

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## Algorithm 4 AG1

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```
1:  $Q = \emptyset$ 
2: for  $t = 1 \rightarrow T$  do
3:   for  $k = 1 \rightarrow \underline{K}$  do
4:     Compute  $\mu_t^k$  from  $\Omega_r$ 
5:   end for
6:    $k = \operatorname{argmax}_k \widehat{\mu}_t^k$ 
7:   for  $1 \rightarrow n_t^*$  do
8:     Play  $k$ 
9:      $Q \leftarrow Q(k)$ 
10:  end for
11:  for  $k' = 1 \rightarrow K$  do
12:    if  $k' \neq k$  then
13:      for  $1 \rightarrow n_t$  do
14:        Play  $k'$ 
15:         $Q \leftarrow Q(k')$ 
16:      end for
17:    end if
18:  end for
19: end for
```

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# Adaptive Greedy Strategy

- We create an adaptive greedy strategy in which the time frame to estimate parameters  $\widehat{\mu}_t^k$  rely on a fixed time window. Forgetting the history of longer time epochs.
- The number of optimal arm plays for each player at time epoch  $t$  is  $n_t^*$ . With exploration parameter  $\epsilon$ ,

$$n_t^* = \lfloor N(1 - \epsilon) \rfloor \quad (11)$$

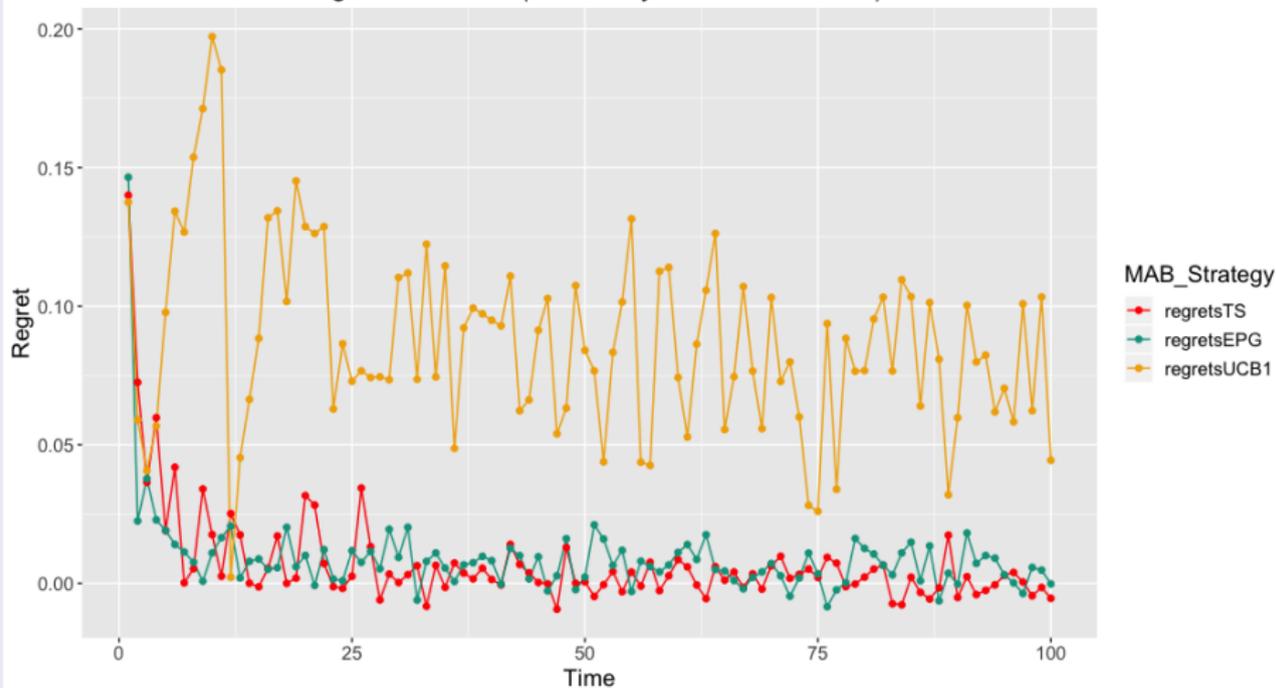
And for non-optimal arms,

$$n_t = \left\lceil N \frac{\epsilon}{K - 1} \right\rceil \quad (12)$$

# Experimental Simulation Results

## Regret over time

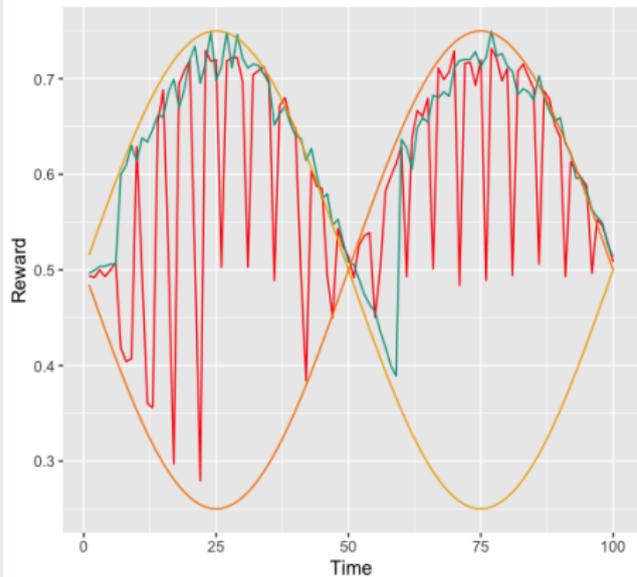
Regret over Time (Stationary Reward Function)



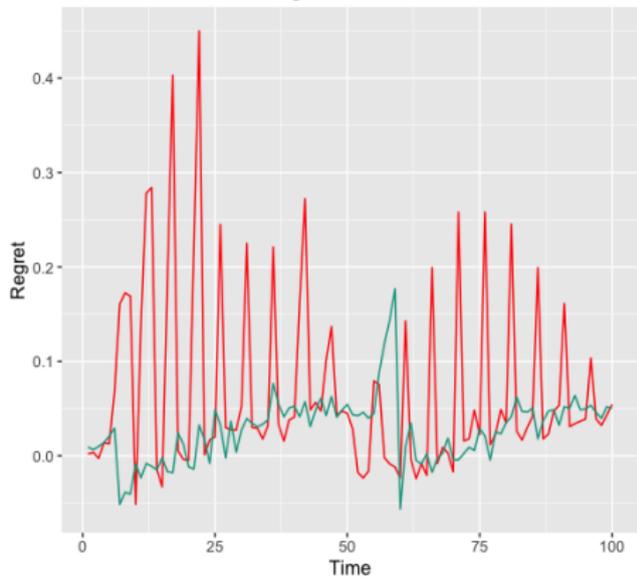
# Non-Stationary Comparison

## Comparative Regret and Reward

Reward over Time



Regret over Time



MAB\_Strategy —  $\epsilon$ -Greedy with Refresh — AG1 —  $\mu$ -A —  $\mu$ -B

# Non-Stationary Comparison

- We observe that the cumulative regret when using AG1 is minimized when compared to traditional approaches. ( $K = 10$ )

| MAB Strategy         | Cumulative Regret | Cumulative Reward |
|----------------------|-------------------|-------------------|
| $\epsilon^*$ -greedy | 7.121             | 59.16             |
| $TS^*$               | 6.241             | 59.82             |
| AG1                  | 2.558             | 63.71             |

## For Further Reading

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View of the Evidence of Two Samples  
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